

WEBSITE TERMS & CONDITIONS OF USE

Controlled Document

Document Ref:	RONTEC-GOV-T&Cs-002
Prepared By:	Legal & Compliance Officer
Reviewed By:	Fuel & IT Director
Approved By:	Managing Director
Date Effective From:	15/09/2025
Next Revision Date:	This policy will be reviewed and updated as necessary to ensure ongoing compliance with legal, regulatory, and operational changes
Version Number	2.0
Distribution	Uploaded to Website & Intranet
Security Classification:	PUBLIC

Confidentiality

Where indicated by its security classification above or below, this document includes confidential or commercially sensitive information and may not be disclosed in whole or in part, other than to the party or parties for whom it is intended, without the express written permission of an authorised representative of the COMPANY.

DO NOT USE THIS DOCUMENT IN PRINTED FORM WITHOUT FIRST CHECKING IT IS THE LATEST VERSION.

The definitive versions of all COMPANY's policies, procedures and documents appear on the company's Intranet, not on printed form, to ensure that up to date versions are used. If you are reading this in printed form, check the version number and effective from date is the most recent one as shown in the above electronic formats.



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1. ABOUT US

This website ("www.rontec.com") is operated by Rontec Roadside Retail Limited, a company registered in England and Wales under company number 09129964 with registered office at Acre House, 11-15 William Road, London, NW1 3ER ("Rontec", "we", "our", "us").

If you have any questions regarding these terms, please contact us by completing our <u>contact us</u> form.

2. ACCEPTANCE OF TERMS & CONDITIONS OF USE

By accessing, browsing, or using this site, you agree to comply with and be bound by these Terms & Conditions, which together with our <u>Privacy Policy</u> and <u>Cookies Policy</u> govern our relationship with you in relation to this website.

2.1 USE OF THE WEBSITE

You agree to use this site for lawful purposes only and not to:

- Violate any applicable laws or regulations;
- Infringe upon the rights of others;
- Distribute malware, viruses, or any other malicious code;
- Attempt to gain unauthorised access to our servers, systems, or data;
- Interfere with the Site's availability, performance, or security.

If you do not agree with these terms of use, please refrain from accessing, browsing or using this website.

3. CHANGES TO TERMS

We reserve the right to amend these terms at any time. Updated terms will be posted on this page. Continued use of the Site will signify your acceptance of the updated terms.

4. CYBERSECURITY & DATA INTEGRITY

We are committed to protecting our systems and your data from unauthorised access, misuse, and compromise. While we use appropriate technical and organisational security measures, including encryption and firewalls, you acknowledge:

- No system is entirely immune from cyber threats;
- You are responsible for ensuring your own systems are secure when accessing our website;
- You must not engage in activities that undermine the cybersecurity of the site or other users.

Any breach or attempted breach of the site's security may result in immediate termination of access and may be reported to law enforcement authorities.

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5. PRIVACY AND DATA PROTECTION

Your use of this site is subject to our <u>Privacy Policy</u> and <u>Cookies Policy</u>, which comply with the UK GDPR and Data Protection Act 2018.

We take your privacy seriously and implement secure measures to protect personal data. However, we cannot guarantee the security of information transmitted online and advise users to take precautions when sharing data.

6. INTELLECTUAL PROPERTY RIGHTS

All content on this site, including text, images, graphics, logos, trademarks, and software, is the property of Rontec or its licensors and is protected by copyright and other intellectual property laws.

You may not copy, reproduce, distribute, or modify any part of the site without prior written consent.

7. PRODUCTS & SERVICES

If goods or services are sold via this site:

- Descriptions, images, and prices are for information only and may be subject to change.
- We reserve the right to withdraw or amend products or services without notice.

8. USER ACCOUNTS & REGISTRATION

You may need to register for an account to access certain services. You agree to provide accurate and complete information and to keep your login credentials secure.

Where a login or account is provided:

- You must keep your login credentials confidential;
- You are responsible for all activities under your account;
- You must notify us immediately if you suspect any unauthorised use or data breach.

We reserve the right to suspend or terminate access at our discretion.

9. DISCLAIMERS

The information on this site is provided on an "as is" basis. While we take reasonable care to ensure the information is accurate, we do not guarantee its completeness or reliability.

To the fullest extent permitted by law, we exclude all liability for any loss or damage arising out of or in connection with the use of the site.

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10. THIRD PARTY LINKS

This site may contain links to external websites. We do not endorse and are not responsible for the content or availability of such sites.

11. LIMITATION OF LIABILITY

To the extent permitted by law, Rontec shall not be liable for any direct, indirect, incidental, special or consequential loss or damage (including loss of data, revenue, or profits) arising out of your use of this Site.

12. INDEMNITY

You agree to indemnify, defend, and hold harmless Rontec, its directors and employees, from any claim, liability, damages, or costs (including legal fees) arising from your use of the site or breach of these Terms.

13. WEBSITE AVAILABILITY & MAINTENANCE

We may suspend access to the site temporarily or permanently without notice in the event of system failure, maintenance, updates, or for any other reason.

We accept no liability for any unavailability or data loss resulting from downtime.

14. REPORTING SECURITY ISSUES OR VULNERABILITIES

If you believe you have found a security vulnerability on our site, we ask you to responsibly disclose it to us via the <u>contact us form</u>.

We appreciate and act on all good-faith reports and may take legal action against unauthorised hacking or intrusion attempts.

15. GOVERNING LAW

These Terms are governed by and construed in accordance with the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the English courts.

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16. DOCUMENT HISTORY

16.1 Key Information

Revision History:

Version Date		Summary of Changes	Initials	
0.1	April 2021	Policy created		
1.0	June 2021	Policy approved	GT	
1.01	June 2023	Policy review	TC/GT	
2.01	August 2024	Policy review	SB/TC/TC	
3.01	August 2025	Policy reviewed & updated	SB/TC/GT	

Approvals: This document has been approved by

Name/Title	Date	Version
Giles Taylor – Managing Director	June 2021	1.0
Giles Taylor – Managing Director	June 2023	2.0
Giles Taylor – Managing Director	August 2024	3.0
Giles Taylor – Managing Director	September 2025	4.0

<u>Distribution:</u> This document has been distributed to

Name:	Distributed By:	Platform/Systems:	Date of Issue:	Version:
Public & Staff	Uploaded to Website	Website	June 2021	1.0
Public & Staff	Uploaded to website	Website	August 2024	2.0
Public & Staff	Uploaded to Website	Website	August 2024	3.0
Public & Staff	Uploaded to Website	Website	September 2025	4.0

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