

COOKIES POLICY

Controlled Document

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Prepared By:	Legal & Compliance Officer
Reviewed By:	Fuels & IT Director
Approved By:	Managing Director
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Confidentiality

Where indicated by its security classification above or below, this document includes confidential or commercially sensitive information and may not be disclosed in whole or in part, other than to the party or parties for whom it is intended, without the express written permission of an authorised representative of the COMPANY.

DO NOT USE THIS DOCUMENT IN PRINTED FORM WITHOUT FIRST CHECKING IT IS THE LATEST VERSION.

The definitive versions of all COMPANY's policies, procedures and documents appear on the company's Intranet and or its website(s), not on printed form, to ensure that up to date versions are used. If you are reading this in printed form, check the version number and effective from date is the most recent one as shown in the above electronic formats.

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1. INTRODUCTION

At Rontec, we respect your concerns about privacy and value the relationship that we have with you.

Like many companies, we use technology on our website to collect information that help enhanced your experience.

The cookies that we use at Rontec allow our website to work and help us to understand what information is most useful to visitors.

Please take a moment to familiarise yourself with our cookies practices and let us know if you have any questions by submitting a request through the "Contact Us" form on our website(s).

We have kept this policy as simple as possible, but if you are not familiar with terms, such as cookies, IP addresses and browsers, then read these key items first.

This Cookie Policy describes the different types of cookies that may be used in connection with the website (s) owned or controlled by Rontec.

This policy also describes how individuals can opt out of receiving cookies from Rontec websites.

2. WHO IS COLLECTING IT?

Any personal data provided to or collected by Rontec via cookies and other tracking technologies is controlled by Rontec Roadside Retail Limited/Rontec Watford Limited, the data controller.

This Cookie Policy applies to any websites, apps, branded pages on third-party platforms such as (LinkedIn, Facebook, etc.), and applications accessed or used through such websites or third-party platforms (hereinafter, "our website(s)") which are operated by or on behalf of Rontec. References to "Rontec" in this policy include any Rontec companies, subsidiaries, affiliates, etc. that you are interacting with or have a business relationship with.

By using our website(s), you are consenting to our use of cookies in accordance with this Cookie Policy and our Privacy Policy. If you do not agree to our use of cookies in this way, you should set your browser settings, accordingly and disable the cookies that we use or not use our websites at all. Please be aware that if you disable the cookies we use, this may impact your user experience while on the website(s).

Rontec will only collect, use or disclose your personal data where it is fair and lawful to do so.

For a more detailed understanding of how we use personal data collected by Rontec cookies, please refer to our Privacy Policy.

3. WHAT ARE COOKIES?

Cookies, pixel tags and similar technologies (collectively 'cookies') are files containing small amounts of information which are downloaded to any internet enabled device – such as your computer, smartphone or tablet – when you visit a website. Cookies are then sent back to the

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originating website on each subsequent visit, or to another website that recognises that cookie. Cookies do lots of different and useful jobs, they help us to:

- Recognise returning visitors;
- Improve site performance;
- Personalise content;
- Track analytics data.

3.1 Types Of Cookies

There are many types of cookies. They all work in the same way but have minor differences. Different cookies have different functions. Our website(s) uses the following cookies:

Strictly necessary cookies	Analytical/performance cookies	Functionality cookies	Targeting cookies	Third party cookies
• These are cookies that are required for the operation of our website, and which are essential for us to be able to provide you with a service you have requested. They include, for example, cookies that enable you to log into secure areas of our website.	These allow us to recognise and count the number of visitors and to see how visitors move around our website when they are using it. This helps us to improve the way our websites work, for example, by ensuring that users are finding what they are looking for easily.	These are used to recognise you when you return to our website. This enables us to remember your preferences.	• These cookies record your visit to our website, the pages you have visited and the links you have followed. We will use this information to make our website and the advertising displayed on it more relevant to your interests. We may also share this information with third parties for this purpose.	Our website(s) may also display content from a third-party website or service, which may result in cookies from third parties being stored on your hard drive or browser. These third parties can be seen, and their cookies can be blocked in our Cookies Management Tool: Cookie Preferences.

4. WHY DO WE USE COOKIES?

We use cookies to make Rontec website(s) easier to use, to deliver a personalised experience on our website(s), and to better tailor our products, services and website(s) to your interests and needs. Cookies are used to help speed up your future activities and your experience on Rontec website(s).

The cookies you consent to, may also be used to collect your personal data which we then profile into audiences so that we may deliver targeted advertising tailored to your interests and limit the number of times you see an advertisement. For more detailed information about the profiling activities Rontec undertakes with your personal data for advertising, please see our [Privacy Notice](#).

We may also insert cookies in emails and newsletters to improve our content and advertising.

Lastly, we may use cookies to compile anonymous, aggregated statistics that allow us to understand how people use our websites and to help us improve their structure and content and also help us measure the effectiveness of advertising campaigns on Rontec and non-Rontec websites.

To summarise, we use cookies to enable us to:

- store information about any preferences you have set on our website.
- speed up your searches.
- recognise you when you return to our site.
- make your online experience more efficient and enjoyable

More detailed information about the types of cookies we use and for what purposes, can be found in the relevant section.

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4.1 Duration Of The Cookies We Use

In terms of duration, we may use two different types of cookies on our websites:

- **Session Cookies.** These cookies are temporary cookies that remain on your device until you leave our websites; or
- **Persistent Cookies.** These cookies remain on your device for much longer or until you manually delete them (how long the cookie remains on your device will depend on the duration or "lifetime" of the specific cookie, as well as your browser settings, as stated below).

5. MANAGING COOKIES

There are several ways to manage your cookies:

- You can refuse your consent;
- You can disable Rontec or third-party cookies by changing your browser settings; or
- You can use our cookie management tool to disable Rontec or third-party cookies.

5.1 Cookies Consent

In most cases we will need your consent in order to use cookies on our website(s). The exception is where the cookie is essential in order for us to provide you with a service you have requested. There is a notice on our home page which describes how we use cookies and requests your consent to place cookies on your device. If you use our website after this notification has been displayed to you, we will assume that you consent to our use of cookies for the purposes described in this policy.

5.1.1 Consent Banner

On your first visit, a cookie banner appears allowing you to:

- Accept all cookies;
- Reject non-essential cookies;
- Customise settings.

5.2 Cookies Opt-out

5.2.1 Control via your browser settings

Most internet browsers are initially set up to automatically accept cookies. If you do not want our website(s) to store cookies on your device, you can change your browser settings so that you receive a warning before certain cookies are stored. You can also adjust your settings so that your browser refuses most of our cookies or only certain cookies from third parties. You can also withdraw your consent to cookies by deleting the cookies that have already been stored.

If you disable the cookies that we use, this may impact your experience while on the Rontec website, for example you may not be able to visit certain areas of a website or you may not receive personalized information when you visit a website.

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COOKIES POLICY

If you use different devices to view and access the Rontec website (e.g., your computer, smartphone, tablet) you will need to ensure that each browser on each device is adjusted to suit your cookie preferences

The procedures for changing your settings and cookies differ from browser to browser. If necessary, use the help function on your browser or click on one of the links below to go directly to the user manual for your browser.

- [Microsoft Edge](#);
- [Firefox](#);
- [Opera](#)
- [Google Chrome](#);
- [Safari](#);

There are also software products available that can manage cookies for you. You can also use www.ghostery.com to evaluate the use of cookies used on our website(s).

To find out more about cookies, including how to see what cookies have been set and how to manage and delete them, visit www.allaboutcookies.org.

5.2.2 Control Via Our Cookie Management Tool

You can disable Rontec or third-party cookies by use of our cookies consent tool and you will find a link to this tool on every page.

6. POLICY REVIEW

It is important that you check the policy regularly as we may change it from time to time to reflect changes to our use of cookies. Any changes to this policy will become effective when we make the revised policy available on our website.

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7. DOCUMENT CONTROL SHEET

7.1 Key Information

Revision History:

Version	Date	Summary of Changes	Initials
0.1	April 2017	Policy created	CP
1.0	April 2017	Policy Reviewed	GT
2.0	May 2018	Legislation changes due to GDPR	GT
3.0	May 2019	Yearly review with no changes made	GT
4.0	May 2020	Yearly review with no changes made	
5.0	May 2021	Yearly review with changes made due to Legislation changes - Brexit and GDPR updates	GT
6.0	June 2022	Yearly review with no changes made	GT
7.0	June 2023	Yearly review with no changes made	GT
7.01	June 2024	Yearly review with some minor changes	SB/GT/TC
8.0	August 2024	Approved	GT
8.01	June 2025	Policy review/updated	TC
8.02	June 2025	Policy review/updated	GT
9.0	June 2025	Policy approved	GT

Approvals: This document has been approved by

Name/Title	Date	Version
Giles Taylor – Managing Director	15/08/2024	8.0
Giles Taylor – Managing Director	15/09/2025	9.0

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All Rontec Staff & General Public	Company Intranet & website	21/08/2024	8.0
All Rontec Staff & General Public	Company Intranet & website	15/09/2025	9.0

Linked Documentation:

Document Title:	Document Ref
Data Protection Policy	RONTEC-GOV-POL-015
Privacy Policy	RONTEC-GOV-POL-011
Website Terms & Condition of Use	RONTEC-GOV-T&Cs-002